LABUSA®

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CAPABILITY STATEMENT

CONSULTING • AI SOLUTIONS • MANAGED SERVICES • SECURITY

Empowering organizations with secure, scalable, and innovative technology solutions.

LAB Information Technology Incorporated (LABUSA) is a U.S.-based technology company helping public- and private-sector organizations modernize operations, strengthen security, and adopt emerging technologies. For more than 25 years, we have delivered secure, scalable solutions using a hybrid-cloud approach that integrates private infrastructure with leading public cloud platforms to meet each organization's operational, security, and compliance requirements.

Core Capabilities

IT Consulting

- IT Strategy & Digital Transformation
- Virtual CIO & Technology Leadership
- Enterprise Architecture & Solution Design
- IT Staffing & Technology Procurement

Security

- Cybersecurity & Risk Management
- Security Assessments & Compliance
- Video Surveillance & Low-Voltage Cabling
- Alarm Systems & Access Control

AI Solutions

- AI Strategy, Readiness & Governance
- AI Integration & Application Development
- Private AI & Secure Enterprise Deployment
- AI Agents, Automation & Custom AI Solutions

Managed IT Services

- Managed Cloud & Infrastructure
- Managed Cybersecurity Services
- Application Management & Support
- AI Infrastructure & Platform Hosting

NAICS Codes

- 541511 - Custom Computer Programming
- 541512 - Computer Systems Design
- 541513 - Computer Facilities Management
- 541519 - Other Computer Related Services
- 518210 - Computing Infrastructure & Web Hosting
- 238210 - Electrical Contractors and Installation
- 561621 - Security Systems Services (except Locksmiths)

Markets Served

- Federal, State & Local Government
- Texas State Agencies
- Education & Training
- Healthcare
- Nonprofit & NGOs
- Small & Midsize Businesses
- Commercial & Enterprise

25+	ISO 9001 & ISO/IEC 27001	TX-RAMP	MBE / DBE / HUB
YEARS OF EXPERIENCE	CERTIFIED	AUTHORIZED	CERTIFIED BUSINESS

Past Performance Highlights

- **State & Education Technology Services** - Managed secure cloud, hybrid, and enterprise environments for Texas government and education, **reducing internal IT demands** while providing specialized technical expertise.
- **AI-Enabled Business Automation** - Implemented an integrated AI-enabled platform that **automated approximately 60% of business operations** and reduced selected processes from **hours to minutes** with human oversight.
- **Enterprise Cloud Modernization** - Migrated **257 physical servers** to AWS for an environment serving **95+ publications**, helping **reduce operating costs by 47%**, support requirements by 50%, and hardware costs by millions.
- **Government Cybersecurity & Infrastructure** - Delivered cybersecurity and infrastructure modernization for municipal and public-safety environments, **strengthening mission-critical system security and readiness** for a major international event.
- **Federal Healthcare Technology** - Deployed a secure, HIPAA-compliant private-cloud communications platform serving **600+ users across U.S. and European military medical facilities**.
- **Federal Physical Security Solutions** - Implemented integrated security for a **high-security federal research environment**, including intrusion detection, access control, video surveillance, alarm monitoring, and secure communications.
- **Hospitality Security & Surveillance** - Delivered video surveillance and structured cabling services for hospitality environments, with solutions offered through a hotel and lodging association network representing **nearly 5,000 hotel properties**.

Certifications, Authorizations & Compliance

Quality & Information Security

- ISO 9001:2015 Quality Management
- ISO/IEC 27001 Information Security

TX-RAMP Authorized Services

- Cloud Managed Services
- Electronic Fax (EFaaS)
- Email as a Service (EaaS)
- Learning Management Systems (LMS)

Business Certifications

- Minority Business Enterprise (MBE)
- Disadvantaged Business (DBE)
- Historically Underutilized (HUB)
- TX DPS Licensed Security Contractor

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